



ARIZONA PERMIT TECHS Agenda

"Promoting Communication and Uniformity"

July 2017

Board Members and Contact Information

Chair:

Patti Schechter,
Brown & Associates
patti@brownandassociates.net

Vice Chair:

Chair:

Ella Ochoa,
City of El Mirage
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Secretary:

Tabitha Villaverde
Town of Gilbert
tabitha.villaverde@gilbertaz.gov

Treasurer:

[Vacant]

MISSION

To represent the interest of the Building Departments, promote professionalism and share information with Building Departments and Professional Organizations across the State of Arizona

Arizona Permit Techs
is a Committee of AZBO
(Arizona Building Officials)



Date: July 12, 2017

Time: 10:00 a.m. until 12:00 p.m.

Place: City of El Mirage
Fire, Building and Life Safety
13601 N El Mirage Road
El Mirage, AZ 85335

MEET 'N GREET

10:00 a.m. – 10:15 a.m. Introduction

- Welcome back! – Patti Schechter
- Self- introductions

10:15 a.m. – 11:15 a.m. Business Meeting

- Featured Topic: **CUSTOMER SERVICE!**

Dennis Chase, City of Peoria

Dennis is the Building Official/Inspection Supervisor for City of Peoria.

He will be discussing Customer Service:

- Internal & External Customers
- Pros & Cons
- Going Above & Beyond

Be prepared to come away with some great ideas!

If you have specific questions, bring them for Q&A.

(speaker subject to change if necessary)



11:15 – 12:00 p.m.

- General Business Meeting
Let's put our heads together and come up with a plan for the next year. Frequency of meetings, locations, meeting timeframe, topics.
- Open Group Discussion – Share questions. Someone else may have suggestions for resolutions.
- Door Prize(s) – Permit Tech Logo Items (see page 2 for extra chances to win!)

FEES: There will be no fee to attend this meeting.

RSVP: is not required for this meeting.



Please use GPS or mapping program from your area for directions.

Arizona Permit Tech Committee logo items are now available at

<http://www.cafepress.com/azbo>

Here are a few samples of what is available.



AZ Permit Techs T-Shirt



AZ Permit Techs Neoprene Lunch Bag



AZ Permit Techs Keychains



AZ Permit Techs Mugs



MORE COLORS AVAILABLE

AZ Permit Techs Womens Baseball Tee



AZ Permit Techs Tote Bag



AZ Permit Techs Golf Shirt



AZ Permit Techs Mugs

Place your order online and items will be delivered to your doorstep!

AZBO logo items also available using the same link.

<http://www.cafepress.com/azbo>

Everyone in attendance at the meeting July 12th will receive a **drawing ticket**.

HERE'S HOW TO GET EXTRA CHANCES TO WIN A DOOR PRIZE.

Like us on Facebook:

<https://www.facebook.com/Arizona-Permit-Techs-447841865269841/>

Like the post with this Agenda and receive one extra ticket.

Share the post with this Agenda and receive two extra tickets.

It's as easy as that.

Door prizes may include lunch bag or tote bag; travel mug or water bottle; key chain or luggage tag.

Some items will be at the meeting as "samples" so you can see what the products look like. Those items will not be for sale.

There will be no t-shirts or sweatshirts as samples.

Looking forward to seeing you there!

Patti, Ella and Tabby